

# LOUISVILLE SURGERY CENTER

**WHAT WE ARE:** is an outpatient surgical and procedural facility licensed in the State of Kentucky.

**WHO WE ARE:** is owned by physicians, and was developed to provide a safe and comfortable medical facility that would provide efficient and effective services to patients.

**WHY WE WERE OPENED:** Outpatient care has been proven to increase patient comfort through personalized care while delivering quality services. The center's owners have joined together to provide personal attention and quality services to their patients in and around the Louisville area. The following owners are Mark Chariker, Andrew Gould, Keith Forwith, T. Gerald O'Daniel and Steven Shotts.

**YOUR RIGHTS AS A PATIENT:** You have the right to choose the provider and the facility for your health care services. You will not be treated differently by your physician if you obtain health care services at another facility.

**YOUR CHOICE:** The above physicians have ownership interest in the Center. Please discuss with your surgeon if you may want to have your procedure at an alternative health care facility and any other questions or concern.

**CREDENTIALS:** All of the physicians and anesthetists have been credentialed according to AAAHC standards. Information is available upon request.

**PATIENT GRIEVANCES:** If patients have complaints or concerns in regard to your care at Louisville Surgery Center, they are encouraged to fill out a grievance form, which is available upon request at the front desk. Contact numbers are available below.

**MALPRACTICE INSURANCE:** Your physician has malpractice insurance to meet the State of Kentucky requirements or more.

**ADVANCED DIRECTIVES:** The center does not acknowledge advanced directives. You have a right to know this policy prior to the date of admission. If you have an advanced directive or living will, the Center will still transfer you to the closest hospital which will make decisions about following any advance directive or living will. You have a right to have your living will present in our medical record at the Center. State information and forms can be found at the following web site.  
<http://www.noah-health.org/en/rights/endoflife/adforms.html>

Consumer Complaints for the KY Department of Health and Senior Services can be made at:

**Write** Cabinet of Health and Family Services; Northern Enforcement Branch; L&N Building, 10-w; 908 W. Building; Louisville, Ky. 40203

**Visit** <http://chfs.ky.gov/os/oig/dhcfscomplaintinfo.htm>

**Call** Complaint hotline at **1-800-372-2973**.

For Medicare: Office of the Medicare Ombudsman at [www.cms.hhs.gov/center/ombudsman.asp](http://www.cms.hhs.gov/center/ombudsman.asp)